



Good morning,

We are pleased to announce BBA LIVE, a telemedicine service that is available to all members on our healthcare plan through Blue Benefit Administrators of Massachusetts. BBA LIVE gives the patient direct access to a doctor 24 hours a day, seven days a week, 365 days a year. The service may be used for evaluation and treatment of common ailments such as cold and flu, sinus infections, allergies and other conditions that would normally be addressed by a primary care physician.

Telemedicine consultation is available by phone, email or via web-based video call. Consultation may include discussion of symptoms, treatment options and prescription of necessary medication. Telemedicine consultations are a supplement for non-emergency treatment and visits to a physician's office. Most importantly, BBA LIVE helps make healthcare accessible from the comfort and safety of your own home. This is important not only for your own safety but for the health and safety of those around you during the COVID-19 crisis.

Please see the attached flyer for more information about BBA LIVE as well as how to access this benefit!

Please take care during this difficult time.

A handwritten signature in black ink, appearing to read "Mary Tighe".

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